From: Freedom of Information Requests Sent: Thursday, August 15, 2024 11:42 AM To: Subject: FOI - Response

Dear

Thank you for your Freedom of Information request dated 22 July 2024 for information about school tech support. Please find below City of Doncaster Council's responses to the questions you have raised.

Request

I am writing to you under the Freedom of Information Act 2000 to request information held by your council on its tech support hubs, which are also known as school local authority support units (SLSUs). These are teams that advise schools on tech matters, like which management information suppliers (MIS) they should switch to.

- Has the local authority's SLSU received payments from any school MIS suppliers for referring schools to that MIS supplier?
- If so, how much did it receive in referral payments in calendar years 2022, 2023 and 2024 (as of the most recently recorded date)?
- The name of the company(ies) the council received payments from?
- Were these payments made on a case-by-case basis to the local authority by the firm or as part of an annual recurring referral fee?
- If the payments were made as part of an annual recurring referral fee, it would be appreciated if you could tell me the year and month in which the council started receiving the payments
- The number of schools that switched MIS suppliers to the one(s) offering referral payments in calendar years 2022, 2023, and 2024 (as of the most recently recorded date)

Response

We do not provide this service as a council. Each schools has it's own budget and arrangements in place for support and therefore your request would need to be sent to each school.

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £49 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email <u>FOIAppeals@doncaster.gov.uk</u>

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. <u>www.ico.org.uk</u> Telephone 0303 123 1113.

Ellen Dook Information Governance Officer Corporate Resources City of Doncaster Council

Address Civic Office, Waterdale, Doncaster, DN1 3BU Website <u>www.doncaster.gov.uk</u>